

## Program at a glance

### Monday, 15th November 2010

|             |                                |                        |                     |
|-------------|--------------------------------|------------------------|---------------------|
| 09.00-13.00 | AIDOS Tutorials (Italian Only) | IFHRO General Assembly | IFHRO               |
| 14.00-18.30 | 5th AIDOS National Congress    |                        | HIM Educators Forum |
| 18.30-19.00 | AIDOS General Assembly         |                        |                     |

### Tuesday, 16th November 2010

|                    |  |  |   |                         |
|--------------------|--|--|---|-------------------------|
| 08.00-09.30        | Registration   |  |   |                         |
| <b>09.30-10.30</b> | <b>Opening Ceremony – Opening Lecture: Umberto Veronesi</b>  |  |   |                         |
| 10.30-11.30        | Health Records Today & the Role of the Health Information Management Professional<br><i>Gail Crook, Linda Kloss</i>  |  |   |                         |
| 11.30-13.00        | Medical Record Standards & Guidelines for Clinicians<br><i>Robert Jakob, Fulvio Moirano, John Williams</i>   |  |   |                         |
| 13.00-14.00        | Lunch  |  |   |                         |
| 14.00-17.00        | The Harmonization of Health Information Management across European Boundaries<br><i>Angelika Haendel, Sara Marchisio, Lorraine Nicholson, Darley Petersen, Marcel Van der Haagen</i> | Health Information Manager: Education, Training & Development Electronic Health Records & the Role of the HIM. The HIM's Role in Ensuring the Integrity of the Patient Record<br><i>Kelly Abrams, Claire Dixon-Lee</i> | Round Table: Health Information Management (Italian Only)<br><i>Maurizio Alessandro Carlo Lucchina Claudio Dario Maurizio Mauri</i> | IFHRO Regional Meetings |
| 18.00-19.00        | Welcome Cocktail   |  |   |                         |

### Wednesday, 17th November 2010

|                    |  |  |   |  |
|--------------------|--|--|---|--|
| 09.30-11.30        | Health Information Management & Patient Safety – International Overview<br><i>William J. Kragness, Hugh MacLeod, Walter Ricciardi, Wilfried Von Eiff</i> |  |   |  |
| 11.30-13.00        | Health Information Management and Scientific Research<br><i>Bruno Gridelli, Gordon McVie, Marco Pierotti, Herman Pieterse</i>                            | Health Information Management & Patient Safety                         | Health Information Management & Patient Safety (Italian Only)<br><i>Gabriella Negrini</i> |  |
| 13.00-14.00        | Lunch  |  |   |  |
| 14.00-15.30        | Health Information Management and Scientific Research<br><i>Giovanni Boniolo, Francesco Pizzetti, Hans Ulrich Prokosch</i>                               |  |   |  |
| 15.30-17.00        | Health Information Management and Scientific Research  | Health Information Management & Patient Safety<br><i>Carlo Ramponi</i> | Health Information Management & Patient Safety (Italian Only)<br><i>Manuela Brusoni</i>   |  |
| <b>Gala Dinner</b> |  |  |   |  |

### Thursday, 18th November 2010

|             |   |   |   |  |
|-------------|---|---|---|--|
| 09.30-11.30 | Electronic Health Records: International Overview<br><i>Fulvio Barbarito, Simon Eccles, Jakob Hofdijk, Francesco Pinciroli, Angelo Rossi Mori</i> |   |   |  |
| 11.30-13.00 | Electronic Health Records<br><i>Emyr Wyn Jones</i>  | Electronic Health Records<br><i>Roberto Nardi</i> | Electronic Health Records (Italian Only)<br><i>Franco Vimercati</i> |  |
| 13.00-14.00 | Lunch   |   |   |  |
| 14.00-15.30 | Electronic Health Records: Patient Health Record – PHR<br><i>Luca Buccoliero, Ornella Fouillouze, Eugenio Santoro</i>                             |   |   |  |
| 15.30-17.00 | Electronic Health Records   | Management and Integration of Care                | Electronic Health Records (Italian Only)<br><i>Cristina Masella</i> |  |

### Friday, 19th November 2010

|                    |  |  |   |
|--------------------|--|--|---|
| 09.00-11.00        | Monitoring and Evaluation of Health<br><i>Stefano Baraldi, Tim Kelsey, Carlo Perucci</i>         | Classification Systems, Clinical Coding & Data Quality<br><i>Pietro Barbieri</i> | Management and Quality of Medical Records<br><i>Luigi Molendini</i> |
| 11.00-12.00        | Classification Systems, Clinical Coding & Data Quality<br><i>Margaret Skurka, Bedhiran Ustun</i> |  |   |
| <b>12.00-13.00</b> | <b>Closing Ceremony</b>  |  |   |

## Chairs and Keynote Speakers

### KELLY ABRAMS



Kelly is the Vice President of Education and Professional Practice for the Canadian Health Information Management Association (CHIMA). She is a certified HIM professional with an undergraduate degree in Health Administration and a Master's degree in Public Administration (Public Policy). Kelly has worked in a variety of areas including coding classification, information analysis, quality improvement, utilization management, privacy, telehealth and HIM education – Canada

**“Educating the HIM in an ever changing environment: The Canadian experience”**

### GAIL CROOK



Gail Crook is a Certified Health Information Management professional with the Canadian College of Health Information Management and is also Certified with the Canadian College of Health Service Executives. Gail became the Chief Operating Officer and Registrar for CHIMA in 2001. Prior to this appointment Gail worked for 25 years in the acute care sector in a large teaching hospital in London, Ontario - Canada.

**“The Canadian Landscape – the HIM Professionals Transition to the Future”**

### CLAIRE DIXON LEE



Dr. Claire Dixon-Lee is Executive Director of the Commission on Accreditation for Health Informatics and Information Management Education (CAHIIM). She is responsible for all aspects of the university program accreditation process and quality assessment reviews. In this capacity Dr. Dixon-Lee oversees university relations and assists with development of new programs in HIM and health informatics to meet workforce needs - USA

**“The HIM’s Role is Ensuring the Integrity of the Patient Record: Today’s Health Information Challenges”**

### FULVIO BARBARITO



Lombardia Informatica, Healthcare IT Services Director-Italy  
Dirige il grande e strategico programma per l'innovazione della Pubblica Amministrazione in Lombardia, denominato Carta Regionale dei Servizi-Sistema Informativo Socio-Sanitario (CRS-SISS)

**“Electronic Health Records: International Overview”**

### PIETRO BARBIERI



**“Classification Systems, Clinical Coding & Data Quality”**

### GIOVANNI BONIOLO



Full Professor of Philosophy at IFOM, Istituto FIRC di Oncologia Molecolare, Milano (Italy) and Dipartimento di Medicina, Chirurgia ed Odontoiatria, Facoltà di Medicina, Università di Milano, Milano - Italy

**“The donor-researcher flow of information and the research biobanks”**

### MANUELA BRUSONI



**“Health Information Management & Patient Safety”**

### LUCA BUCCOLIERO



Professor University and SDA Bocconi  
Researcher CSS-LAB Bocconi  
Visiting Professor Waseda University – Italy

**“Patient Web Empowerment Index: Italian experiences and International benchmarking”**

### SIMON ECCLES



Dr Simon is the Medical Director for NHS Connecting for Health. He has responsibility for many clinical aspects of individual programmes in NHS CFH and is directly responsible for clinical engagement. In addition he is the Senior Responsible Owner for several programmes including NHSmail. His interest in health informatics started on becoming a National Clinical Lead with the National Programme for IT in 2004. Clinically he continues to work as a Consultant in Emergency Medicine at the Homerton Hospital in Hackney, North East London - UK

**“Electronic Health Records: International Overview”**

### ORNELLA FOUILLOUZE



Coordinator Healthcare Group – Club TI – Milan  
Member of Scientific Committee PKM 360° - CEO Sysline S.p.A.  
Ornella Fouillouze, since May 2007 CEO Sysline SpA, Milan, a growing company focused on innovative solutions for Healthcare. From early 2009 coordinates the Working Group for Healthcare of Club TI Milan, affiliated with Assolombarda. Previously, she was Director of Telecommunications and General Manager of Enoteam. SpA, an established information technology company – Italy

**“The citizen and the management of its health data Il cittadino e la gestione dei suoi dati sanitari”**

### ANGELIKA HAENDEL



Angelika Haendel, M.A., is a formally trained professional health information manager employed at the Friedrich-Alexander-University in Erlangen, Germany with responsibilities for “integrative care” projects between the University Eye Hospital, health insurance companies and ophthalmologists involving health data collection and exchange. She is member of the German Association for Professionals in the Field of Medical Documentation (DVMD), member of the Executive Committee of the International Federation of Health Records Organizations (IFHRO), IFHRO Director for Europe, member of the European Regional Team and also member of the editorial board of DVMD Journal and IFHRO Global News - Germany

**“Across European Boundaries – Health Information Management in an European Perspective”**

## Chairs and Keynote Speakers

### JACOB HOFDIJK



President EFMI  
Implementatie Integrale Bekostiging Chronische Ziekten  
VWS  
The Netherlands

**“Electronic Health Records: International Overview”**

**Education:**

\_M.D., Medical College of Virginia, Richmond, VA USA  
\_Orthopedic Surgery, Mayo Clinic, Rochester MN USA  
\_MIHM, Thunderbird School of International Management, Glendale, AZ USA

**Skills for Healthcare Organizations:**

\_Standards and Survey Process Education and Preparation  
\_Performance Improvement Processes  
\_Tracer Methodology  
\_Medical Staff Credentialing and Privileging

**“Health Information Management & Patient Safety – International Overview”**

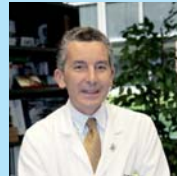
### ROBERT JAKOB



World Health Organization - Switzerland

**“Health Records Today & the Role of the Health Information Management Professional”**

### LEONARDO LA PIETRA



Dr. Leonardo la Pietra is the Chief Medical Officer of European Institute of Oncology, a care and research cancer center in Milan, Italy ([www.ieo.it](http://www.ieo.it)).

Dr. la Pietra is Chairman of AIDOS (Italian Health Information Management Association), AIRISS (Italian Association of Risks in Healthcare) and SIMM (Italian Association of Medical Managers).

His main professional and scientific interests are focused on quality improvement, performance evaluation, clinical indicators, patient safety and risk management, medical records and information management, hospital planning and design, international health policies. He lectures and consults on medical and hospital management subjects in different academic and executive programs.

Dr. la Pietra studied Medicine & Surgery and Hospital Management at the Catholic University in Rome, and holds an MBA (Master in Business Administration) from INSEAD, Fontainebleau France.

**“Opening Ceremony”**

### EMYR WYN JONES



Dr. Emyr Wyn Jones is chair of the British Association of Medical Managers (BAMM) and the National Clinical Lead for the implementation of the Summary Care Record in England, working for the NHS Programme for Information Technology, Connecting for Health. He worked as a consultant in General Medicine and Diabetes for 24 years, and is an experienced Medical Manager, having been Medical Director and Deputy Chief Executive of a large hospital Foundation Trust for over twelve years.

**“Electronic Health Records”**

### HUGH MacLEOD



**“A Call To Action – A Call For Visionary Leadership”**

### LINDA KLOSS



Linda L. Kloss recently completed 15 years as Chief Executive Officer of the American Health Information Management Association. As a health information management professional with four decades of health care, non-profit and business leadership, Kloss is recognized as a change leader and advocate for health information policy and management practices and effective governance for organizational excellence - USA

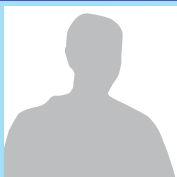
**“The Expanding Role of the Health Information Management Professional: Career Success in a Digital Future”**

### SARA MARCHISIO



**“The Harmonization of Health Information Management across European Boundaries”**

### WILLIAM J KRAGNESS



Joint Commission International.  
Experience:

\_Development and content advisor for the JCR Credentialing and Privileging Service – introduced in 2008  
\_Content advisor for Credentialing and Privileging of Healthcare Professionals  
\_Health Resources and Services Administration (HRSA) ESAR-VHP project 2005-06  
\_Physician Consultant, JCR Joint Commission Resources 2001- 2009  
\_Surveyor (USA, domestic) The Joint Commission 1998-2001  
\_Board-certified Orthopedic surgeon  
\_Adult Reconstructive Orthopedics

### CRISTINA MASELLA



**“Electronic Health Records”**



## Chairs and Keynote Speakers

### GORDON McVIE



Director E-CancerMedicalScience - Italy

**“Health Information Management and Scientific Research”**

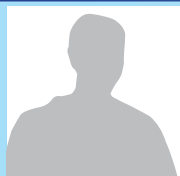
### LORRAINE NICHOLSON



Lorraine Nicholson MIHM, FRSPH, FHRIM  
Current Employment: Health Records Consultant to healthcare organisations in the public and private healthcare sectors in the United Kingdom and overseas. Additionally: President of IFHRO 2007 – 2010 and chair of the IFHRO European Regional Team working on harmonisation of health records/health information management across European boundaries.

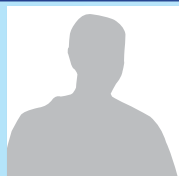
**“Opening Ceremony”**

### FULVIO MOIRANO



**“Medical Record Standards & Guidelines for Clinicians”**

### CARLO A. PERUCCI



Direttore Scientifico, Programma Nazionale Esiti AGENAS-Italy

**“Outcome evaluation program of the Italian NHS  
Programma di valutazione degli esiti del SSN in Italia”**

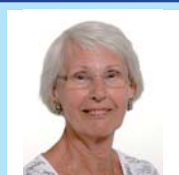
### LUIGI MOLENDINI



Doctor in Medicine & Surgery. Specialist in Legal Medicine. Doctor's degree in Hospital Hygiene and Organization. Master in Hospital Risk Management. Dr Molendini is professionally skilled on patient safety and risk management, medical records and information management, subjects that he lectures in different academic and executive programs. He collaborate mainly with IEO European Institute of Oncology, a care and research cancer center in Milan, Italy (www.ieo.it) and several others hospitals. Dr Molendini is Secretary of AIDOS (Italian Health Information Management Association).

**“Management and Quality of Medical Records”**

### DARLEY PETERSEN



Darley Petersen, Health Information Manager, Merc. Org. et Pers.  
Current Employment: Danish Pancreas Cancer Group - Unit of Clinical Research – Surgical Department A Odense University Hospital, Denmark  
Additionally: Consultant to Danish Breast Cancer Organisation (DBO)  
Chair of IFHRO Membership Team, Member of IFHRO European Regional Team

**“Health Information Management of a National Multidisciplinary Group (Upper Gastrointestinal Cancer Group (UGCG))”**

### ROBERTO NARDI



**“Electronic Health Records”**

### MARCO PIEROTTI



Dr. Pierotti, Scientific Director of the IRCCS Foundation Istituto Nazionale dei Tumori, is President of the Organization of European Cancer Institutes (OEI) for the years 2008-2011, Scientific Secretary of Alleanza Contro il Cancro and Responsible for the Project of the Lombardy Oncological Net (ROL). - Italy

**“Health Information Management and Scientific Research”**

### GABRIELLA NEGRINI



Hospital Medical Director AUSL Bologna  
Doctor in Medicine and surgery and degree in Law.  
Master Degree in Hospital Hygiene and Organization, in Health Law, in Forensic Medicine and Social Insurance  
Medical Manager of Hospitals Area Ovest AUSL Bologna  
Vice President AIDOS

**“Health Information Management & Patient Safety”**

### HERMAN PIETERSE



Recognised expert on Good Clinical Research Practices, Founder and consultant for Profess Medical Consultancy B.V., Academic Consultant to the University of Ghent, Academic teacher in 8 University Medical Centers for regulatory requirements in research, Chairman of the Dutch Association of Health Information Management – The Netherlands

**“Inadequate Electronic Health Records will have a tremendous impact on the future of scientific research”**

## Chairs and Keynote Speakers

### FRANCESCO PINCIROLI



Professor of Medical Informatics at the Engineering Faculty of the Politecnico of Milano, Milano - Italy

**“Electronic Health Records: International Overview”**

### EUGENIO SANTORO



“Mario Negri” Institute for Pharmacological Research, Milan - Italy

**“Web 2.0”**

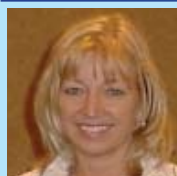
### FRANCESCO PIZZETTI



Personal data protection

**“Health Information Management and Scientific Research”**

### MARGARET SKURKA



Margaret A. Skurka, MS, RHIA, CCS, FAHIMA  
Current Employment: Professor and Director of the HIM Programs  
Indiana University Northwest, Gary, Indiana, United States  
Additionally: Consultant to health care facilities and physician practices in the US on Coding, Classification, and Data Quality  
President Elect of IFHRO, Assuming the Presidency November 2010

**“Quality Data, Quality Coding, and the HIM Profession of the future”**

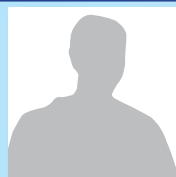
### HANS ULRICH PROKOSH



Hans-Ulrich Prokosch, PhD. is Professor for Medical Informatics at Erlangen University (Germany); parallel to this university position with research and teaching responsibilities he has been designated as the CIO of Erlangen University Hospital with responsibilities for the hospital's strategic IT planning and management. Germany

**“Using the Electronic Patient Record for Clinical Research”**

### PAOLO SPRIANO



Press and Media Director  
SNAMID (National Society of Medical Education) - Italy

### CARLO RAMPONI



Managing Director, European Office  
Joint Commission International - France

**“Health Information Management & Patient Safety”**

### BEDHIRAN USTUN



World Health Organization WHO  
Classifications, Terminologies, Standards - Switzerland

**“Future of Health Records: Transition to standard knowledge representation”**

### WALTER RICCIARDI



President Elect EUPHA – European Public Health Association - Italy

**“Health Information Management & Patient Safety – International Overview”**

### MARCEL VAN DER HAAGEN



**“DBC-system (Diagnosis Treatment Combinations) for reimbursement; the Dutch version of the DRG-system (Diagnosis Related Groups)”**

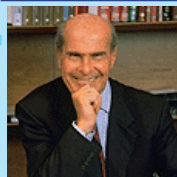
### ANGELO ROSSI MORI



President of PROREC Italia (Center for the promotion of EHR), e-health Unit CNR-ITB - Italy

**“Electronic Health Records: International Overview”**

### UMBERTO VERONESI



Umberto Veronesi is a surgeon who has devoted the greater part of his professional life to exploring new pathways of research with the aim of improving the treatment and quality of life of cancer patients.  
It was he who, at the National Cancer Institute in Milan, on the basis of controlled clinical trials, first contributed to the development of the conservative treatment of breast cancer. Veronesi is the author of more than 766 scientific publications and 12 oncological treatises.  
He is Scientific Director of the European Institute of Oncology - Milan, Italy from May 1994. He was entrusted with the post of Minister of Health in the Italian Government from April 2000 to June 2001. Since April 29, 2008 he has been a Senator of the sixteenth Italian Parliament

**“Opening Ceremony”**

November 15-19, 2010 | Milan, Italy

**XVI** Congress of International Federation  
of Health Records Organisations

**“Better Information for Better Health”**  
The way forward to a safe, responsive and integrated healthcare

## Chairs and Keynote Speakers

### FRANCO VIMERCATI



Presidente nazionale FISM (Federazione della Società Medico-Scientifiche Italiane)  
Direttore di Struttura Complessa di Radiologia - A.O. Fatebenefratelli ed Oftalmico - P.O. Macedonio Melloni - Milano  
Presidente SNR (Sindacato Nazionale Area Radiologica)  
Componente del CD della SIRM (Società Italiana di radiologia Medica) - Italy

“Electronic Health Records”

### JOHN WILLIAMS



Professor John Williams is Professor of Health Services Research and Consultant Gastroenterologist in Swansea, South Wales, United Kingdom. He directs a Health Informatics Unit at the Royal College of Physicians of London, where he has led a programme of work to improve the quality of hospital inpatient records and to develop standards for their clinical structure and content.

“The case and the vision for patient-focused records”

### WILFRIED VON EIFF



Director of CKM - Germany

“Health Information Management & Patient Safety – International Overview”

WE WAIT TO MEET YOU AT **IFHRO 2010!**

**IFHRO2010 Organizing Secretariat**  
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20149 Milano - Italy

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